

Online Dog Licensing System

Software Engineering

Capita IB Solutions has developed an Online Dog Licensing System, which is intended to improve the current system of Dog Licensing and save Councils time and money by streamlining the licensing process.

Integrated Business Solutions

The system allows owners to apply for, pay for and receive their dog licence online within minutes, saving the local authority at least 95% per transaction and ensuring that records are accurately updated at the same time. Everybody wins!

Capita IB Solutions provides the technology, security and services to ensure a smooth transaction all at the click of a button.

County Councils can save thousands of Euros annually by allowing dog owners to manage their dog licence applications online.

Providing a better service to the end-user instead of paying An Post €3.50 for each registration.

Integrated with Council Website

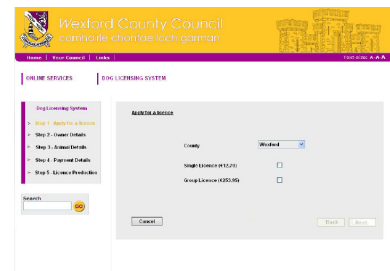
A user can connect to the system via the Council's own website.

They will be directed to the Dog Licensing screen, where they will be guided through the process from application to payment and invited to print out the licence.

This is all carried out online in a seamless fashion (see opposite).

The users are provided with an easy, convenient system and the Council saves money, avoids data entry and increases the accuracy of its records.

The system enables applications for Single or Group licences, and it is possible to register multiple dogs in the same visit.



When all the dogs have been entered the system will allow users to make a payment via credit or laser card.

Integrated Finance Management

The system can be fully integrated into any Council's existing financial management system, which is in line with e-Government initiatives such as providing better services to the customer while improving efficiency.



Cost Savings

Number	An Post Charge	Online Charge	Saving
1000	€3,500	€200	€3,200
2000	€7,000	€400	€6,600
5000	€17,500	€1,000	€16,500

Features

- Easy to Use
- Full integration
- Rapid Deployment
- Tight security
- Web enabled

Business Benefits

- Automatic updating of system
- Convenient
- e-Government friendly
- Greater compliance
- Saving 95% per transaction

Professional Services

Capita IB Solutions has an excellent track record of delivering expert support and consulting to Public, Private and Not for Profit Organisations. Ranging from top-down business analysis and enterprise modelling to database design, application implementation and tuning, a comprehensive package of methodologies, support, training and consultancy services has been developed to ensure the success of all projects within a defined framework of quality, cost and time.

Business Strategy

Our consultants can work with you to ensure your business strategy is supported by coherent and business-aligned systems.

Technical Support

We offer a full range of technical consultancy and support services to ensure the effective delivery of your Integra solution.

Healthchecks

Our regular healthchecks review the solution architecture and recommend changes or enhancements.

Implementation & Design

We assist clients during all phases of the development life cycle, with teams encouraged to acquire the knowledge to maintain and support the systems.

“Recent studies conducted by the Department of the Environment estimated that County Council dog wardens impounded more than 16,000 dogs every year, of which approximately 8,000 were re-housed or reclaimed, and figures produced by the IFA (Irish Farmers’ Association) show that out of a total national dog population of 800,000, just 200,000 are licensed.”

Security Ensured

The system has been built with security as a high priority. No personal information or credit/laser card information is kept by the system.

Back Office Processing

Currently, when a licence is issued by An Post a copy is returned to the Council and the information relating to the owner and the dog is recorded manually by the operator, including when the licence is due for renewal.

Capita IB Solutions’ Dog Licensing system records this information online and can send out a reminder letter to the owner when the licence is due for renewal.

The solution is delivered via a web-based application, which means that no software is required to be installed on the PC.

For owners who continue to register their dog with An Post, the Council is allowed to record the details of the licence (see opposite) that was issued but with the added benefit of issuing reminder letters.

Naturally, if people register online the information will automatically be transferred back to the central system. The system also includes comprehensive reporting capabilities.

The Spirella Building
Bridge Road
Letchworth Garden City
Herts SG6 4ET England

www.ibsolutions.com