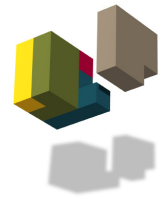


Bespoke Solutions



Waste Management System

iSOFT Business Solutions has been researching and developing new bespoke solutions to offer to our customer base across the UK & Ireland for several years’.

Integrated Business Solutions

For our many Local Authorities we have a new offering for their Environmental Services Division, which is our new Waste Monitoring and Waste Management System.

We are currently working with a number of our customers to help them eliminate continuous data entry into spreadsheets by taking data from its raw source such as:

- Weighbridge Data from the Weighbridge Owner
- PDA (or manual) Collection Data from the Waste Services Company (Assisted Lifts, Missed Bins)
- Street Cleaning Audits – mobile data reporting
- Graffiti Audits – mobile data reporting
- Bring Site data (history of Bring sites, performance of Bring sites)
- Tonnage Statistics for revenue reward
- Raise Variation Reporting for contract management

Some of this data will be used for KPI reporting to serve the requirements of the BV199 statistics that DEFRA specify for Environmental Protection.

iSOFT Business Solutions are able to provide automated data import, statistical manipulation and reporting on the same without the need of spreadsheet entry.

- Household Management % of total waste recycled.
- Recycling tonnage figure – how much is produced (dry waste).
- Household composite % of total waste.
- Household Waste kilos per head.
- % change in kilos per head.

As Local Authorities Waste Management Revenue is based on the accuracy of the ‘total recycled tonnage’ reporting, our software has to ensure that management reporting can be produced easily to track performance on an ad-hoc or scheduled basis on all required KPI’s.

iSOFT Business Solutions are able to include Alerting based on specified data parameters, such as % on BV199A, BV199B, BV199C and Detritus, should they fall above/below the average set by the Government, which can change yearly.

This enables our customers to make educated decisions about their Waste Management strategy for performance improvement.

Month	Total Waste	Recycled	Recycling (BYT) £/t				Composting (BYT) £/t		Combined
			Glass	Mixed	Paper	Other	Total	Comp %	
Apr 2007	1000	200	100	100	100	100	0	0	200
May 2007	1100	220	110	110	110	110	0	0	220
Jun 2007	1200	240	120	120	120	120	0	0	240
Jul 2007	1300	260	130	130	130	130	0	0	260
Aug 2007	1400	280	140	140	140	140	0	0	280
Sep 2007	1500	300	150	150	150	150	0	0	300
Oct 2007	1600	320	160	160	160	160	0	0	320
Nov 2007	1700	340	170	170	170	170	0	0	340
Dec 2007	1800	360	180	180	180	180	0	0	360
Jan 2008	1900	380	190	190	190	190	0	0	380
Feb 2008	2000	400	200	200	200	200	0	0	400
Mar 2008	2100	420	210	210	210	210	0	0	420
Apr 2008	2200	440	220	220	220	220	0	0	440
May 2008	2300	460	230	230	230	230	0	0	460
Jun 2008	2400	480	240	240	240	240	0	0	480
Jul 2008	2500	500	250	250	250	250	0	0	500
Aug 2008	2600	520	260	260	260	260	0	0	520
Sep 2008	2700	540	270	270	270	270	0	0	540
Oct 2008	2800	560	280	280	280	280	0	0	560
Nov 2008	2900	580	290	290	290	290	0	0	580
Dec 2008	3000	600	300	300	300	300	0	0	600
Jan 2009	3100	620	310	310	310	310	0	0	620
Feb 2009	3200	640	320	320	320	320	0	0	640
Mar 2009	3300	660	330	330	330	330	0	0	660
Apr 2009	3400	680	340	340	340	340	0	0	680
May 2009	3500	700	350	350	350	350	0	0	700
Jun 2009	3600	720	360	360	360	360	0	0	720
Jul 2009	3700	740	370	370	370	370	0	0	740
Aug 2009	3800	760	380	380	380	380	0	0	760
Sep 2009	3900	780	390	390	390	390	0	0	780
Oct 2009	4000	800	400	400	400	400	0	0	800
Nov 2009	4100	820	410	410	410	410	0	0	820
Dec 2009	4200	840	420	420	420	420	0	0	840
Jan 2010	4300	860	430	430	430	430	0	0	860
Feb 2010	4400	880	440	440	440	440	0	0	880
Mar 2010	4500	900	450	450	450	450	0	0	900
Apr 2010	4600	920	460	460	460	460	0	0	920
May 2010	4700	940	470	470	470	470	0	0	940
Jun 2010	4800	960	480	480	480	480	0	0	960
Jul 2010	4900	980	490	490	490	490	0	0	980
Aug 2010	5000	1000	500	500	500	500	0	0	1000
Sep 2010	5100	1020	510	510	510	510	0	0	1020
Oct 2010	5200	1040	520	520	520	520	0	0	1040
Nov 2010	5300	1060	530	530	530	530	0	0	1060
Dec 2010	5400	1080	540	540	540	540	0	0	1080
Jan 2011	5500	1100	550	550	550	550	0	0	1100
Feb 2011	5600	1120	560	560	560	560	0	0	1120
Mar 2011	5700	1140	570	570	570	570	0	0	1140
Apr 2011	5800	1160	580	580	580	580	0	0	1160
May 2011	5900	1180	590	590	590	590	0	0	1180
Jun 2011	6000	1200	600	600	600	600	0	0	1200
Jul 2011	6100	1220	610	610	610	610	0	0	1220
Aug 2011	6200	1240	620	620	620	620	0	0	1240
Sep 2011	6300	1260	630	630	630	630	0	0	1260
Oct 2011	6400	1280	640	640	640	640	0	0	1280
Nov 2011	6500	1300	650	650	650	650	0	0	1300
Dec 2011	6600	1320	660	660	660	660	0	0	1320
Jan 2012	6700	1340	670	670	670	670	0	0	1340
Feb 2012	6800	1360	680	680	680	680	0	0	1360
Mar 2012	6900	1380	690	690	690	690	0	0	1380
Apr 2012	7000	1400	700	700	700	700	0	0	1400
May 2012	7100	1420	710	710	710	710	0	0	1420
Jun 2012	7200	1440	720	720	720	720	0	0	1440
Jul 2012	7300	1460	730	730	730	730	0	0	1460
Aug 2012	7400	1480	740	740	740	740	0	0	1480
Sep 2012	7500	1500	750	750	750	750	0	0	1500
Oct 2012	7600	1520	760	760	760	760	0	0	1520
Nov 2012	7700	1540	770	770	770	770	0	0	1540
Dec 2012	7800	1560	780	780	780	780	0	0	1560
Jan 2013	7900	1580	790	790	790	790	0	0	1580
Feb 2013	8000	1600	800	800	800	800	0	0	1600
Mar 2013	8100	1620	810	810	810	810	0	0	1620
Apr 2013	8200	1640	820	820	820	820	0	0	1640
May 2013	8300	1660	830	830	830	830	0	0	1660
Jun 2013	8400	1680	840	840	840	840	0	0	1680
Jul 2013	8500	1700	850	850	850	850	0	0	1700
Aug 2013	8600	1720	860	860	860	860	0	0	1720
Sep 2013	8700	1740	870	870	870	870	0	0	1740
Oct 2013	8800	1760	880	880	880	880	0	0	1760
Nov 2013	8900	1780	890	890	890	890	0	0	1780
Dec 2013	9000	1800	900	900	900	900	0	0	1800
Jan 2014	9100	1820	910	910	910	910	0	0	1820
Feb 2014	9200	1840	920	920	920	920	0	0	1840
Mar 2014	9300	1860	930	930	930	930	0	0	1860
Apr 2014	9400	1880	940	940	940	940	0	0	1880
May 2014	9500	1900	950	950	950	950	0	0	1900
Jun 2014	9600	1920	960	960	960	960	0	0	1920
Jul 2014	9700	1940	970	970	970	970	0	0	1940
Aug 2014	9800	1960	980	980	980	980	0	0	1960
Sep 2014	9900	1980	990	990	990	990	0	0	1980
Oct 2014	10000	2000	1000	1000	1000	1000	0	0	2000

Features

- Easy to Use
- Can be customised to interface with other software
- Tuned to your specific needs
- More flexible than packaged software



Business Benefits

- Significant business advantage over your competition
- Incorporate business processes that are specific to you
- Specifically designed for your particular requirements

Bespoke Solutions

Waste Management System

Professional Services

iSOFT Business Solutions has an excellent track record of delivering expert support and consulting to Public, Private and Not for Profit Organisations. Ranging from top-down business analysis and enterprise modelling to database design, application implementation and tuning, a comprehensive package of methodologies, support, training and consultancy services has been developed to ensure the success of all projects within a defined framework of quality, cost and time.

Business Strategy

Our consultants can work with you to ensure your business strategy is supported by coherent and business-aligned systems.



Technical Support

We offer a full range of technical consultancy and support services to ensure the effective delivery of your Integra solution.



Healthchecks

Our regular healthchecks review the solution architecture and recommend changes or enhancements.



Implementation & Design

We assist clients during all phases of the development life cycle, with teams encouraged to acquire the knowledge to maintain and support the systems.

“A custom application may be a better solution than standard, off the shelf, software application. Off the shelf software is designed for a wide range of businesses and may not be ideally suited for a specific business.”

Intelligent Design

iSOFT Business Solutions have an intelligent design to our new Waste Management System, which will enable us to allow you easy querying and reporting at the most logical level with easy drop down selections and will also reduce the time to access Customer Records and Service Management Queries.

This has been designed specifically to enable your Service Desk to deal with customer enquiries proactively, with all the data relating to the customer ready and available to them for immediate information.

This new solution is fully integrated with Integra and can be supported by our Refuse Billing System module if required for our Integra Customers.

iSOFT Business Solutions can provide services that will enable us to incorporate our specialist web-based design and development skills and enable the very latest use of mobile field technology to gather essential data for reporting purposes.

Business Performance Monitor

Using our new Business Performance Monitor to customise Key Performance Indicators from our customers’ critical data, we can enable new levels of reporting and alerting for real-time business performance management.

Delivery of these projects is in conjunction with Professional and Managed Services to incorporate their expertise to give you a full environmental solution tailored to your needs.